

lee olivares

420 N. Oakland Ave. #14 • Pasadena, CA 91101

OBJECTIVE

Proven systems administrator, developer, and network specialist with a decade of experience striving to provide excellent cross-platform support for individuals and organizations.

EXPERIENCE

Executive IT Support, Van Nuys, CA

May 2008 - May 2009: *Field Technician*

- Performed on-site and remote access maintenance and troubleshooting on Windows and Macintosh workstations and servers.
- Deployed, upgraded and tuned wired and wireless networks for residential and business clients, including the management of service upgrades and cutovers to new service.
- Provided training and maintained detailed high-level process and instructional documentation for individuals and workgroups.
- Tracked and managed service tickets and trouble reports with external vendors to ensure prompt follow-up and quick resolution.
- Specialized in the integration of MacOS X clients into Windows Server environments.

Praxis Computing Inc, Marina Del Rey, CA

February 2006 - April 2008: *Developer*

- Developed, coded, tested and implemented dynamic web applications using Coldfusion sever-side scripting with SQL database backends.
- Maintained property, talent, and accounting databases written in the 4D (4th Dimension) relational database engine.
- Implemented and maintained a wiki-based internal documentation system.

January 2004 - February 2006: *Engineer*

- Performed on-site and remote desktop and server support, maintenance and training for numerous professional clients.
- Contributed graphic design services to internal and external client projects.
- Troubleshoot, configure and deploy Cisco Routers and Switches.
- Setup and deploy rack-mounted hardware including UPS systems, networking equipment servers, and backup units.

EDUCATION

2007 - *Cisco Certified Network Associate (CCNA)*

2005 - *Microsoft Certified Professional (MCP)*

INTERESTS

- Amateur Radio, electronics, micro-controllers, robotics, and gadgets hobbyist.